

1. CACTTUS

i. Company Profile:

CACTTUS j.s.c. is the group of leading Kosovar Companies in the field of ICT services and solutions with over 15 years of company experience, and more than 30 years of individual experiences of the company founders.

CACTTSU represents its spin offs, namely:

- CACTTUS System Integration
 - o Networking & Telecommunications, CLOUD services; Software licensing
 - o Their core business is the development and systems integration in the ICT field.
- CACTTUS Software Development (Harrisia)
 - o Microsoft and Open Source Development; Testing
- CACTTUS Business Solutions
 - o ERP, CRM and Financial industry solutions
- CACTTUS Education
 - o It is a specialized institution for training and a licensed testing center, which is fully equipped with computers for all trainees and a laboratory for hands-on exercises. CACTTUS Education has trained almost 6,000 individuals in various ICT skills since 2003
 - o 2-year professional education program I software development and system administration
 - o Professional training programs in all fields of ICT

The portfolio of their services includes:

- ICT consulting,
- telecommunications and networking,
- system integration,
- implementation,
- software development services and solutions,
- Education, training and
- Managed services
- Maintenance, technical support.

With highly skilled engineers, specialists and developers onboard, equipped with most reputable industry certifications, they provide integrated turn-key ICT solutions to their customers. By designing and implementing modern and adaptable ICT infrastructure and solutions for their customers, their help their customers streamline their operations and grow their business.

CACTTUS provides a complete set of services in the life cycle of integrated end-to-end ICT systems, such as consulting, systems design and planning, project management, research and development, delivery of various system components (hardware and software), systems implementation and integration, support and maintenance of operational systems.

Aiming to deliver cutting-edge ICT solutions, Cacttus has partnered with the renowned innovators and vendors such as: Microsoft, Cisco, NOKIA, Alcatel-Lucent, IBM, Oracle, Lenovo, Symantec, HP, Xerox, etc.






. It has implemented programs for USAID (KPEP), SDC EYE, GIZ STIKK, LUX Development, and the EU. CACTTUS is working and has been working in projects that cover sales, integration and implementation of solutions in:

- Government
 - o Local and Central
 - o Ministries, Agencies
 - o Prime minister's office
- Telecommunications
- Private Corporate segment
 - o Financial Industry (banking; insurance; microfinance)
 - o Retail
 - o Healthcare
 - o Hospitality
- International organizations – Government and non-governmental
 - o Embassies
 - o EU
 - o UN

ii. Company Representative: CEO, Driton Hapciu

iii. Number of Employees: 92

iv. Date of Establishment: 2003

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